



Etiqa Insurance and Takaful
Level 4, Tower C
Dataran Maybank
No 1 Jalan Maarof
59000 Kuala Lumpur

27 January, 2015

To whom it may concern,

RE: ATCEN Sdn Bhd

I confirm that I have dealt with ATCEN Sdn Bhd, during which time they have provided excellent support to the Etiqa Customer Care Division of Etiqa Insurance & Takaful in the area of soft-skill training implementation and operations support. Their work has been impressive and has made a positive impact to the more than 150 staffs they have trained.

One of the major factors in ATCEN's success in supporting the Etiqa Customer Care Division was the competency and effectiveness of their team of trainers and consultants. They have assisted us in developing and certifying our people to further enhance Etiqa's position in the financial industry landscape.

I can confidently recommend ATCEN Sdn Bhd as a trusted and reliable partner in assisting in the development of our people and organization.

Yours sincerely,

Etiqa Insurance Berhad (95571)

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