



Edaran Otomobil Nasional Berhad

(Company No: 119767-X)

20 October 2005

To whom it may concern

RE: ATCEN SDN BHD

I confirm that I have dealt with ATCEN Sdn Bhd, during which time they have provided soft-skill training workshops in customer service to our frontline staffs and representatives from our franchised dealers located in all states within Malaysia.

The Delivering Excellent Frontline Service program have been impressive and have made a positive impact to the more than 110 participants they have trained.

One of the major factors in ATCEN's success in supporting our training requirements was the competency and effectiveness in customizing the delivery of the workshop in accordance to our learning objectives and their trainer's facilitation skills are commendable. I would also like to acknowledge the language proficiency of the trainers for being able to facilitate the workshops in both English and Bahasa Malaysia languages.

I can confidently recommend ATCEN Sdn Bhd as a quality and reliable training services provider, and experts in the people development field. EON Berhad looks forward to work with ATCEN again in the near future.

Yours faithfully

EDARAN OTOMOBIL NASIONAL BERHAD

AHMAD SHUKRI MUHAMMAD

Manager - Learning & Development

Edaran Otomobil Nasional Berhad

Postal Address : P.O. Box No. 7095, 40926 Shah Alam, Selangor Darul Ehsan, Malaysia.

Office : EDN Head Office Complex, No. 2, Persiaran Kerjaya, Taman Perindustrian Glenmarie, Seksyen U1, 40150 Shah Alam, Selangor Darul Ehsan, Malaysia.

Tel : 03-77112211 Fax : 03-78030009 Customer Service Hotline : 1-800-883003 Website : www.eon.com.my

A Member Of

DRB-HICOM